



PLEXIS Alerts: Business Activity Monitoring

Seamless BAM throughout your business ecosystem

PLEXIS Alerts is a business activity monitoring application that enables automation for our payer platforms, as well as automation for non-PLEXIS, ODBC-compliant data sources. Alerts provides users with a point-and-click means of writing queries into the data. Once a query is written, it can serve as a data trigger to initiate various “events” across your business ecosystem.

YOUR ‘BEHIND THE SCENES’ ASSISTANT

PLEXIS Alerts includes cross-application analysis, alerts, and responses. Its Wizard has a simple interface that easily configures appropriate events.

Standard features and benefits include (but not limited to):

- ✔ Email monitoring can be set up to automatically ensure that valuable data is identified, captured, and acted upon in a timely manner.
- ✔ Healthcare payers can be instantly notified of important issues such as an impending change in customer status, past due accounts, or claims billed over a predetermined amount.
- ✔ PLEXIS Alerts can automatically generate and deliver invoices for calculated premiums, monthly adjudication statistics, claim cycle / turnaround-time statistics, reporting on benefits contracts about to expire, etc..

POWERFUL EXTENDED FUNCTIONALITY

One of the most powerful tools within the PLEXIS Alerts app is the IT-workflow configuration. This tool has the capacity to call/trigger another computer program or code to automatically execute additional functions. This “Advanced Event Design” feature enables technicians to extend functionality for sophisticated, site-specific requirements. Mission-critical IT functions are automatically monitored with corresponding alerts.

COMPATIBILITY AND REPORTING

PLEXIS Alerts can notify a variety of media devices such as a smart phone, tablet, email or fax recipient(s), an FTP, or a web portal. Reports are delivered in a variety of available formats including HTML, PDF, Excel, Word, and Crystal Reports. Various reporting options include the Microsoft MBS suite, Sage Software products, and many others. ODBC compatible.

ALERTS IDENTIFIES AND RESPONDS TO: (not limited to)

- ✔ Excessive number of claims submitted
- ✔ Premium invoice cash receipts past-due
- ✔ Claims that have not (or should not) be paid
- ✔ Claims reaching a certain status in the process flow
- ✔ “Pending” or “Delayed” claims
- ✔ Missing data on a claim (subrogation)
- ✔ Benefits missing key data
- ✔ Changes in a claim’s status



Test drive our Payer Platforms

Call us at (877) 475-3947 or
schedule a meeting online

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